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## Confidentiality

- All medical information is strictly confidential. All medical information is protected and secured. Only medical personnel have access to the medical information.
- Student Health Services comply with the Federal HIPPA regulations. Medical information will be released only upon written consent given by the student.
- All medical information is retained for seven (7) years as required by law.
- The SHS building is secured and has limited access.

## Patients Rights and Responsibilities

You have the right to:

- Reasonable access to care, regardless of ethnicity, age, gender, disability, national origin, or sexual orientation
- Considerate and respectful care to the individual needs, value, and beliefs
- Reasonable access to care within our mission and scope of practice
- Participate in decisions involving his or her health care
- Information about diagnosis and treatment
- Know the identity and professional status of the provider
- Personal privacy and confidentiality of information
- Accept or refuse care and to be informed of the medical consequences of refusal
- Expect reasonable healthy, safe, and secure environment in the clinic
- To request consultation with another provider if needs cannot be met - will refer to appropriate provider
- Be informed of research and educational projects affecting care or treatment, and to refuse to participate in such activities
- Approve or refuse release of information, except as required by law
- Present concerns and complaints and to receive a response
- Information provided about services, hours, fees and payment, eligibility

You have the responsibility to:

- Provide accurate and complete health information to the best of his or her knowledge
- Report unexpected changes in condition to the provider
- Report whether you clearly comprehend the plan of treatment and what is expected of you
- Express any concerns about plan of care and ability to follow it
- Follow the treatment plan

- Understand the consequences of noncompliance with the treatment plan and accept the responsibility for refusing treatment or failing to follow instructions
- Present any significant concerns to the provider or other Health Center representative
- Keep appointments, or if unable, to inform the health center
- Respect the rights and the professional integrity of those providing care
- Respond to Health Center requests for feedback and evaluation of care provided
- Respect the rights and property of patients and staff
- Follow Health Center policies and procedures

### **Announcements:**

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Flu Shots are now available beginning Sept 25th until supplies run out.

Shots will be given Monday - Friday between the hours of 9:00 a.m. - 12:00 pm and 1:00 p.m. - 4:00 p.m.

Student Health Services offers flu shots at no additional charge to all students who have paid the student health fee. Students who have not paid the fee can also get a flu shot for \$15. The fee should be paid at the business office and the student should bring their receipt with them to the clinic so the shot can be administered.

Beginning October 9th Faculty/Staff will also be offered the flu shot for \$15. The fee should be paid to the business office and the receipt brought to the clinic so the shot can be administered.